

Leader toolbox

As leaders, we are committed to the safety of our patients and caregivers. We demonstrate this promise in every action, from the front line to the board room.



Our Mission

As expressions of God's healing love, witnessed through the ministry of Jesus, we are steadfast in serving all, especially those who are poor and vulnerable.



Our Values

Compassion, Dignity, Justice, Excellence, Integrity



Our Vision

Health for a Better World



Our Promise

"Know me, care for me, ease my way."

CARING RELIABLY

Be Compassionate. Be Safe. Be Reliable.

Putting our commitment into action

MESSAGE ON THE MISSION

- Follow the reflection with a safety message at the start of meetings
- Put safety first in every decision
- Stand up for those who speak up for safety

LEAD RELIABLE OPERATIONS

- Hold a daily safety huddle
- Hold daily departmental huddles
- Create and execute on a Top 10 List

BUILD ENGAGEMENT AND ACCOUNTABILITY

- Provide 5:1 feedback
- Round to influence
- Apply fair and just accountability principles

FOSTER TEAMWORK

- Data boards: unit-based safety, quality and service results
- Operate learning boards
- Create and execute on action plans