

Providence St. Joseph Health

## Providence St. Joseph Health Digital Commons

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Articles, Abstracts, and Reports

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2-7-2020

### 2019 System Library Services Visual Annual Report

Amanda Schwartz

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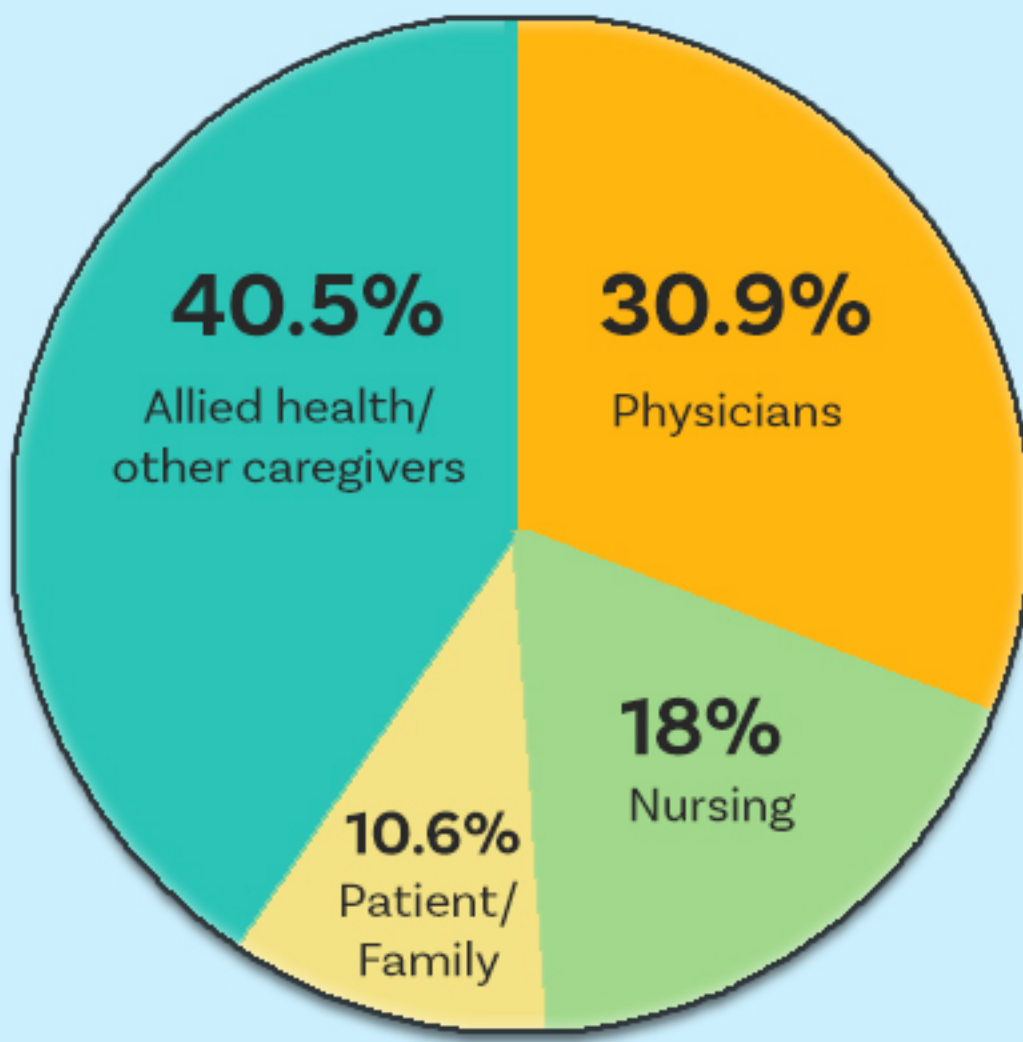
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Who We Served

**90,741** Table of Contents distributed  
**40,173** Article Delivery Requests  
**9,158** Current Awareness Requests  
**3,245** Literature Searches executed

1893 caregivers attended  
 161 instruction sessions



Library staff served  
**48,578**  
 users

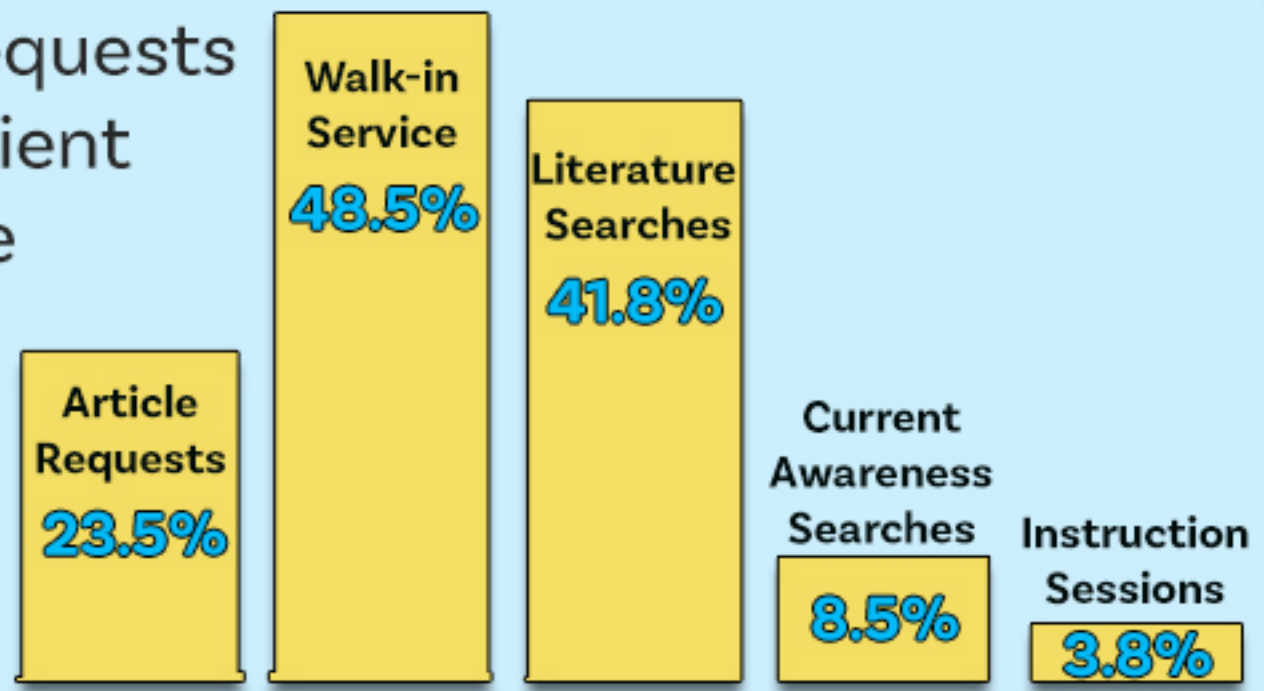
Most asked-about topics included:  
 Accidental Falls, Breast Feeding,  
 Early Ambulation, Pressure Ulcer,  
 and Sepsis

Article downloads increased by **8.5%**  
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**664,994**  
 Individual Article Downloads

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Percentage of Requests Related to Patient Experience



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 experienced **11,658** content downloads  
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