

Providence St. Joseph Health

## Providence St. Joseph Health Digital Commons

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### CQI Adoption

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## CQI Adoption



### Driver Diagram -PWC Eastside, CQI Adoption

#### AIM STATEMENT

Integrate CQI concepts that foster an innovative culture using similar language and tools to solve healthcare challenges.

#### PRIMARY DRIVERS

Standardization

Address reports of caregiver burnout

Renew identity as a family of EBM healthcare providers

#### SECONDARY DRIVERS

More efficient workflows

Improve role clarity

Communicate vision

#### PDSA CYCLES

Caregiver Education at All Staff meetings, follow-up reminders at role specific meetings, in-service

Monitor and Support Driver Diagram development tools

Socialize use of S.M.A.R.T and CQI Language; AIM statements, Driver Diagrams, PDSA cycles

