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RN Smart Phrases in Clinical Programs

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Method



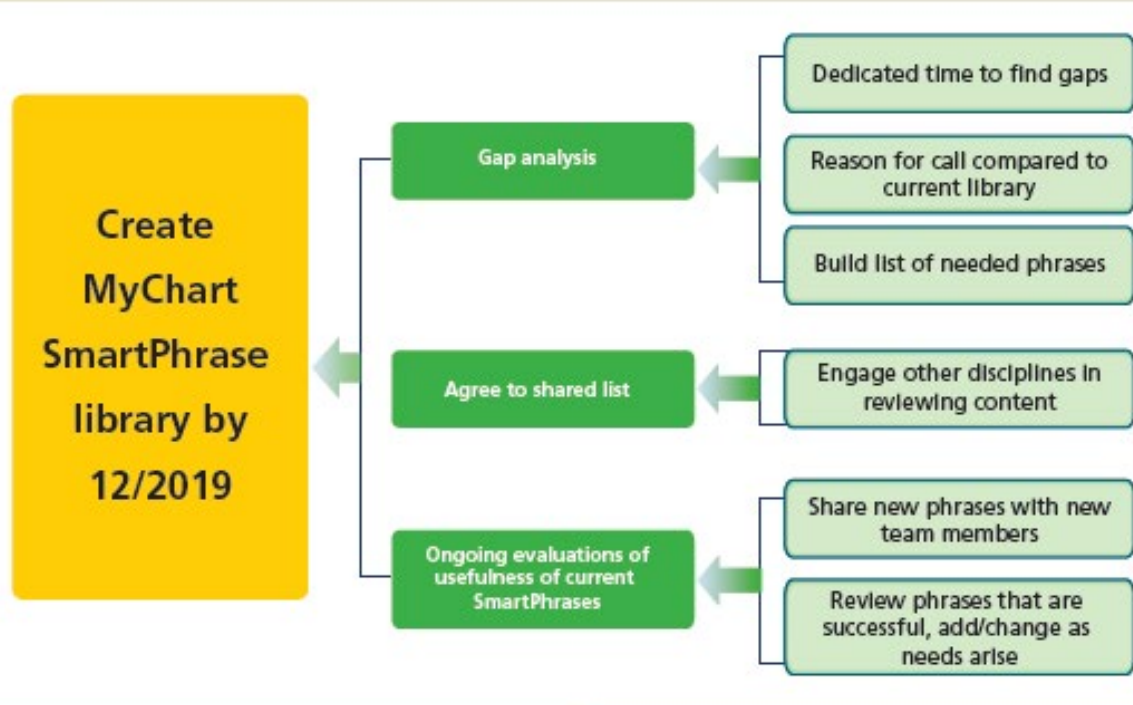
Introduction

Nurses needed a standard way to provide electronic health care to patients.

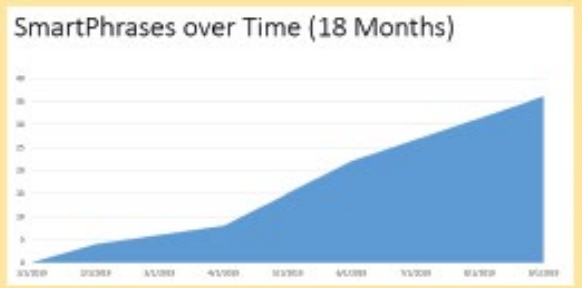


Conclusions

Nurses created a library of 36 phrases in 8 months.



Nurses held huddles to mine data, using "reason for call" to build new phrases



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