

2017

Community collaboration to decrease atypical emergency department utilization

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Recommended Citation

Wilkinson, Becky, "Community collaboration to decrease atypical emergency department utilization" (2017). *Journal Articles and Abstracts*. 494.

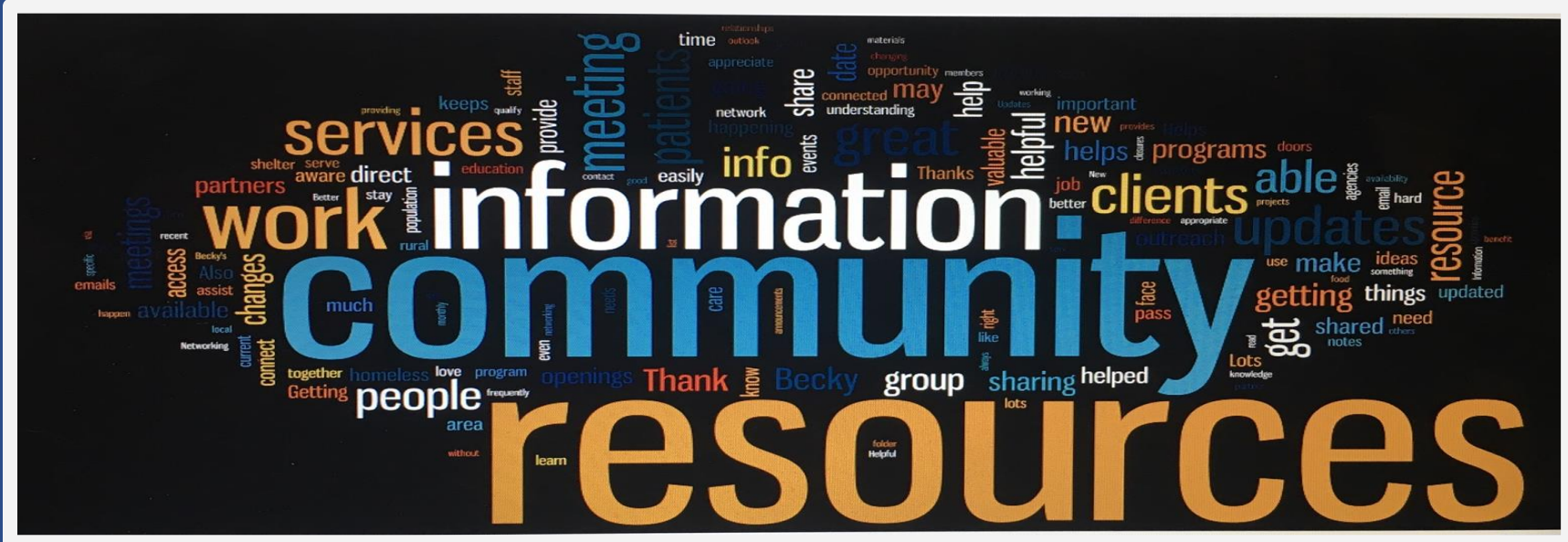
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A METROPOLITAN APPROACH

Community Collaboration to Decrease Atypical Emergency Department Admissions

Building community collaboration to actively change the health of our community
How a grassroots movement started and has continued to grow making our community
of what collective community outreach and advocacy is and how it can improve health



Problems to Overcome

- Silo'd systems
- Who "owns" the patient
- Duplicate resources
- Fired/banned from care settings
- "That's not my job" mentality



A Community Approach

- Resource and Knowledge share
- Shared treatment approach and philosophy
- Shared language & definitions
- Care Coordination is Key
- A sense of connection to others outside of our agencies



What Have We Learned

- Integrate in the community
- Take every opportunity you can
- Building on each other's strengths
- Networking
- Redefining and sharing successes of working together- feedback loop
- It's all about RELATIONSHIPS!
- Duplication is avoided with Communication

WHAT COULD YOU DO IN YOUR COMMUNITY?

