2018 System Library Services Visual Annual Report

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SYSTEM LIBRARY SERVICES 2018

In 2018 the libraries of Providence and St. Joseph Health came together to create a single, unified department. With staff in 12 physical locations, System Library Services are now available to all 199k+ caregivers and providers across 7 states.

Library staff served 54,893 users and filled over 75,000 requests.

613,155 website and database hits
500,574 articles accessed

43,791 articles emailed
85,089 table of contents delivered

Requests:
33.3% from physicians
19.8% from nursing
18.08% from allied health/other caregivers
5.3% from patients/family

125,218 ebook content accessed

5,753 current awareness searches & topic alerts

3,345 literature searches - an average of 14 a day!

Digital Commons
New institutional repository launched
1,098 publications by PSJH authors
3,656 page visits
971 articles downloaded by users around the world

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