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e. Behavioral Evaluation and Addiction Management (BEAM) Team

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Behavioral Evaluation and Addiction Management (BEAM) Team

PSJH SoCal Regional Nursing Research Day
September 17, 2020

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Mission Hospital
Mission Viejo and Laguna Beach
Work Force Engagement Study Research Study
Translation of the Research

Occupational Safety & Workplace Violence Concerns

- MH nurses frequently experienced workplace violence and aggression in the past 12 months
- Most nurses (73%) did not report the workplace violence or aggression
- Nurses were prepared to manage violence/aggression only 23% of the time
- Rapid response data
Development of a Behavioral Evaluation and Addiction Management Team (BEAM)

- One quarter of all hospitalized patients have a substance abuse disorder (Weinstein, 2018)
- Use of security guards alone to de-escalate patients with behavioral issues is ineffective at addressing the underlying cause (Mackay, 2017)
- Some hospitals have implemented a Behavioral Emergency Response Team (BERT) to assist patients on inpatient units with acute psychiatric disorders (Zicko, 2017)
- Other approaches were designed with a physician as the primary clinician
Methods

Interventions

- April 2019-Multidisciplinary Team convened
- May 2019-Standardize Procedure developed & BEAM Nurse qualifications identified
  - Minimum 5 years licensed RN
  - 2 years in CDU / addiction nursing
  - Certified in addiction nursing
  - LPS (Lanterman-Petris Short) designation (can place patient on hold)
  - Excellent interpersonal and communication skills
  - AVADE instructor (preferred)
- June 2019 Interviews conducted
- July 2019 Education and marketing completed
Limitations/Looking Back

- Limitations-3 month from idea to implementation
- Do differently-24/7 coverage plus add a Nurse Practitioner
Outcomes

- Decrease in RN Injury rates
- Decrease in Code Grey per 1000 patient days
- Increased admissions to the Chemical Dependency Unit
- Nurse Survey Results
Acknowledgements

- BEAM Team
- Diane Drake PhD, RN
- Study Team Members
References

Deanne Niedziela RN, MSN, CCRN-K  Mission Hospital

Deanne Niedziela is the Director of Nursing on the Mission Hospital Laguna Beach campus. Deanne joined Mission Hospital in 1993. In her current role, Deanne is the sole clinical director accountable for providing nursing leadership and administrative authority for multiple nursing units that includes the inpatient nursing units, behavioral health, chemical dependency, and the emergency department. Deanne is an active member of the nursing research council and has participated in several nursing research studies. Deanne has more than 30 years of experience and has functioned in every nursing role from staff nurse to interim CNO. Deanne received her bachelors of science in nursing from Bowling Green State University and her masters of science in nursing from the University of Texas at Arlington. Deanne is dedicated to continuous improvements around quality including safety for patients and caregivers.

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